



INTERFAITH FOOD BANK SOCIETY OF LETHBRIDGE

Annual Report 2018



A Message from our President

Howdy!

I have just completed my term as Board Chair and 6th year of volunteer membership with the Interfaith Food Bank Society of Lethbridge Board of Directors. I am constantly dazzled by the dedication and impressed with the accomplishments of our staff, board of directors, community supports and especially our volunteers.



Brett Carlson, Board President

As our city grows and changes, food security is still an issue for many, and our staff, volunteers and community supports have responded magnificently. For the first time in many years, we are seeing a reduction in the number of those requesting emergency food services.

We completed a half-million dollar renovation which provided an enormous additional space for the IFB. This would not have been possible without the dedication of the executive director and the unwavering support and assistance of the board. It was an arduous struggle and tremendous accomplishment. The renovation allowed a whole host of positive changes in our community.

We expanded our role as the Southern Alberta Food Hub which allowed more food to get to more clients not only in Lethbridge, but in communities throughout Southern Alberta. The addition of new cold storage units, thanks to Foods Banks Canada and Enterprise Holdings, means that we can ensure a steady supply to our local communities. This was particularly vital given the ongoing support of our local community in providing meat through Project Protein, and increased donations of fresh and frozen foods.

The renovation allows us to solidify and expand our Co-op Community Kitchen. This allows us to expand existing programs and create new programs to teach young people and families about food preparation, utilization, use and storage. Classes are running constantly and the use of the space is expanding. Staff and volunteers have worked steadily to create a better life for people in our community.

The Interfaith Learning Garden continues to be a tremendous success, and garden programs have expanded as well, with the Plants to Plates and Seed to Supper programs being new additions this year.

We entered into a new agreement with Lethbridge Food Bank, Salvation Army, Lethbridge Family Services and My City Care to expand the Christmas Hope partnership, working together to ensure that every client and their families had access to food for the holidays and gifts under the tree for children.

On an administrative front we have effectively completed a number of changes to policy and manuals to ensure among other things, that our staff and volunteers understand that they are protected and safe in our activities.

Finally, none of our achievements would have been possible without the dedication of everyone to fundraising events and continuing to muster support in the community for our activities, programs, and vital role.

It has been deeply humbling to realize how much effort, from so many people, allowed us to achieve so much.

Thank you!

A handwritten signature in black ink, appearing to read 'Brett Carlson', written in a cursive style.

Brett Carlson, President

A Message from our Executive Director

This past year was a whirlwind of activity, and I am pleased to report that our numbers are finally showing improvement! We have seen slight improvements in the economy, social policies and income support programs such as the Universal Child Tax Benefit, which have decreased the demand for food services by young families. We still have work to do, however, as we saw the number of single individuals asking for help nearly double, from 27% of our client base in 2017, to 51% in 2018.



Danielle McIntyre, Executive Director

We continue to respond to the ever changing reasons behind food security in our community. I am constantly amazed at the accomplishments we're able to achieve by working together. 2018 was a year of progress, completing the second phase of our Building Possibilities project, which added a second, much larger community kitchen; and expanding our partnerships to offer more community programming on-site at the food bank. We find by working together, we are making real changes in the lives of those we serve.

Volunteers contributed almost 16,600 hours of service to governance, operational, administrative and fundraising activities this year — equivalent to over 9 full-time positions! We are extremely grateful to our supporters—be it through food, funds or free time—community efforts have allowed us to help more than 1500 individuals each and every month, almost half of whom are children.

Our partnerships and cohesive working relationships with other community agencies also continue to be essential to our success. We acknowledge that by working together, we can stretch our resources further and limit duplication of services. We look forward to continuing our working relationship with Family Centre for the continued operation of The Interfaith Chinook Country Kitchen; the many agencies involved with Ready, Set, Go! Back to School Fair; and with Christmas Hope for our annual Christmas Programs. We partner with Food Banks Alberta to operate a Southern Alberta Food Hub for sharing food with smaller, rural food banks and other regional members, and are excited to increase the amount of perishable foods we are now able to accept due to the addition of a brand new and much larger cold-storage unit.

We are proud to see our kitchen and garden programs expanding to see more people learning about healthy, nutritious foods and active lifestyles. Train the Trainer, FoodFit, Shop Smart and Collective Kitchens continued this year, increasing our capacity to empower families towards their own food security, and building community connections as we work with more agencies, schools and community groups.

It has been a real blessing to have accomplished so much in 2018. It is thanks to a cohesive Board of Directors, our dedicated team of employees and generous spirit of our volunteers that we're able to do what we do. Creating a family of donors and volunteers, and maintaining strong relationships with those that support us is essential for Interfaith Food Bank, and thanks to good planning and a lot of helping hands, we've been able to make great progress in 2018, and we look forward to continuing our work in 2019.

Thanks to all who made it happen, and who continue to join with us in our fight against hunger!

Yours in the spirit of giving,

A handwritten signature in black ink that reads "Danielle McIntyre". The signature is written in a cursive, flowing style.

Danielle McIntyre, Executive Director
Interfaith Food Bank Society of Lethbridge

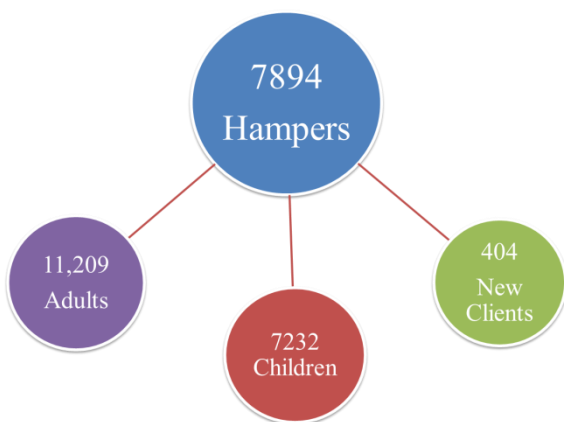
CLIENT SERVICES

Our mission is to recognize the human dignity of those in need and to provide food and access to services and resources generated from within our community.

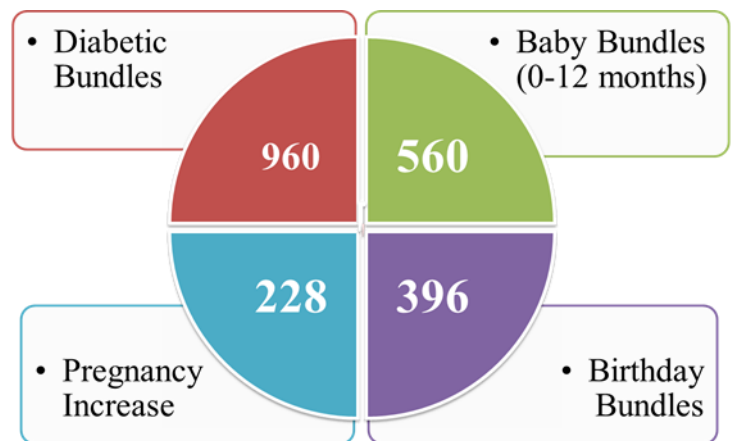
We cater to those in a variety of situations, ranging from single-parenthood, to seniors on fixed incomes, to the under- or unemployed, and to those with other social or economic barriers. We supply monthly food hampers and daily supplements to our clients, as well as offering Diabetic Bundles, Baby Bundles, Birthday Bundles, Clothing Vouchers, School Supplies, Christmas Hampers and referrals to other community agencies as needed.



2018 Food Hamper Statistics



Additional Food Packages

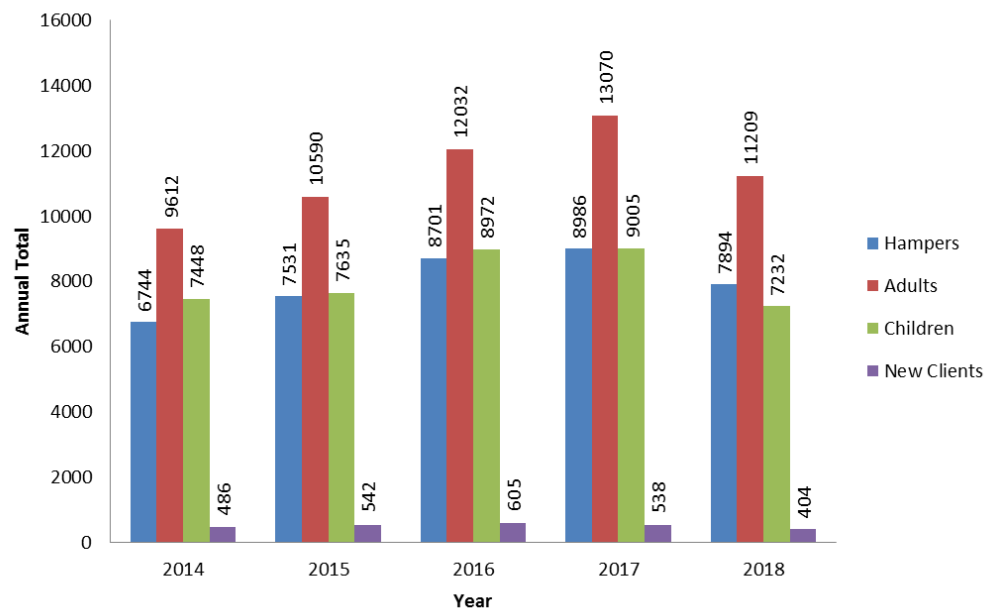


We have seen our first decrease in those requesting emergency food services after steady increases in the last 5 years.

1092 fewer households were provided with hampers in 2018 compared to 2017 (12% decrease).

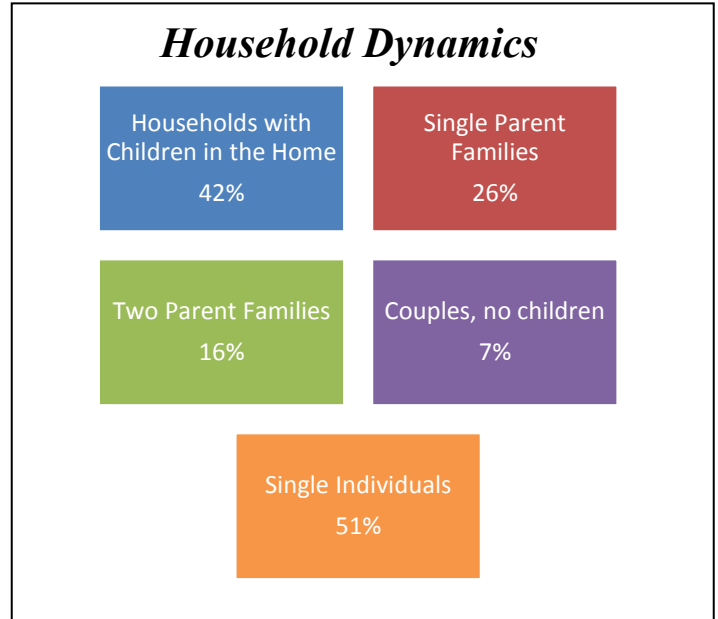
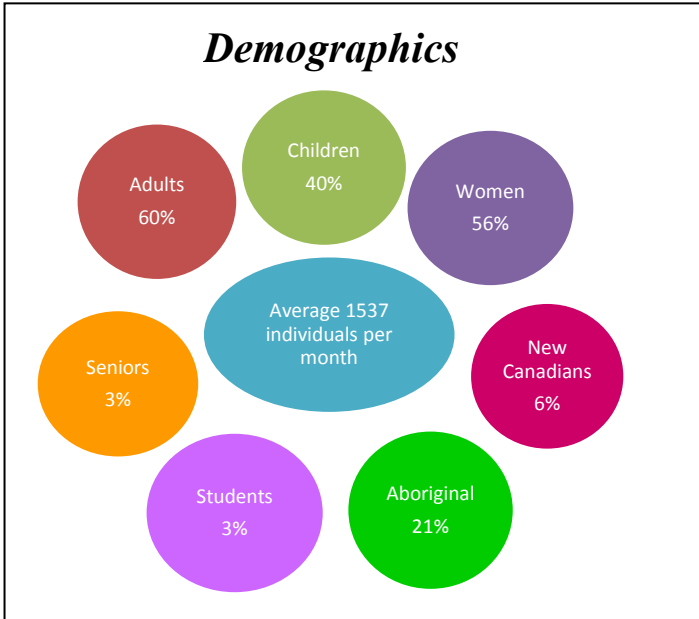
3634 fewer individuals were served in 2018, 16% lower than in the previous year.

IFB Annual Totals for Hampers, Adults, Children and New Clients 2014-2018

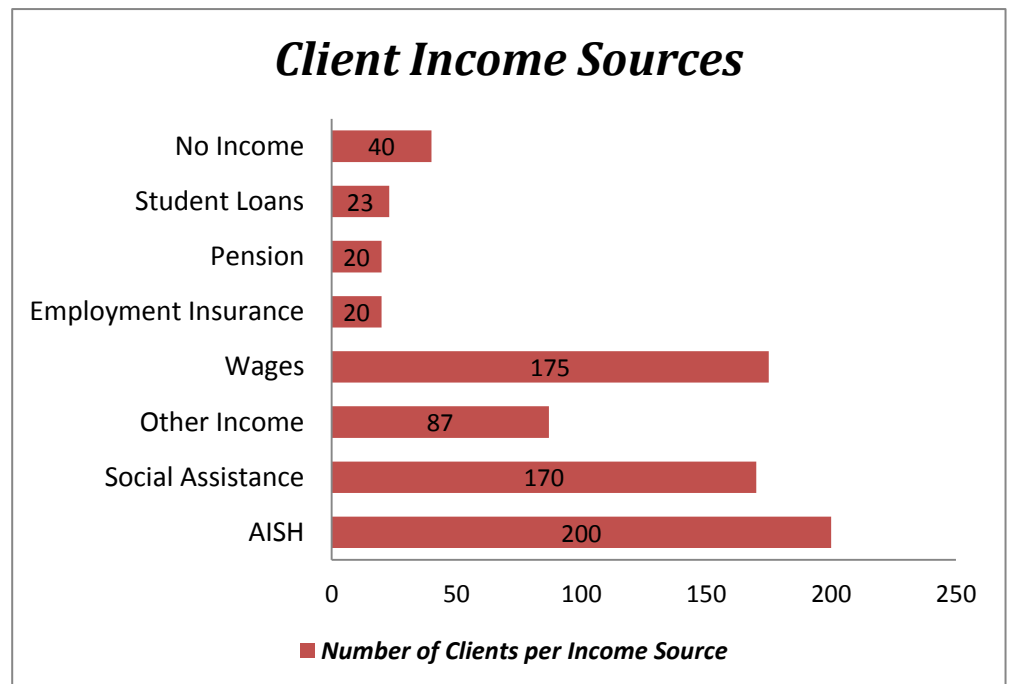
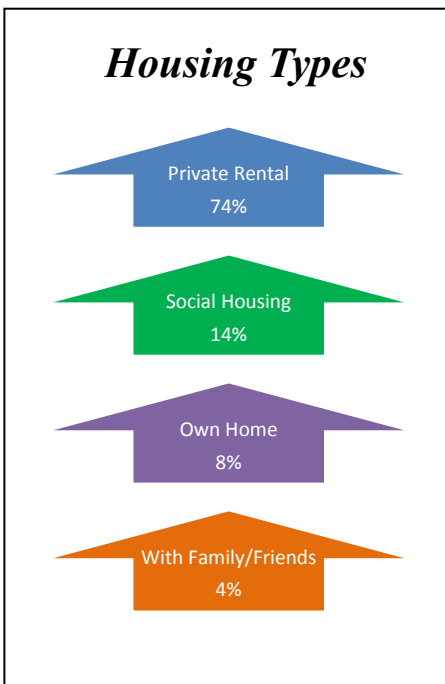


Joint client software enables both food banks in Lethbridge to monitor client lists and food distribution. **Link2Feed** is a cloud based program recommended by Food Banks Canada. This software allows us to track client demographics, movement between communities/food banks, and referrals to other community agencies.

Our client screening process ensures that those we serve are in genuine need. Prospective clients bring in personal identification, proofs of income, address and expenses which we use to determine eligibility, using pre-set income cut-off guidelines established by our organization. We understand that each circumstance is unique and endeavour to help in any way we can.



Lack of sufficient income continues to be the main cause for families to request access to our services. In our community, we find that the majority of our families could benefit from more affordable housing options, childcare, and improvements to government income support programs. Similar to most of Alberta, we see **more working people** accessing the food bank, though the largest percentages of those accessing services are on government support and disability programs which continue to struggle in providing enough to meet basic needs. Improvements to child tax benefits have been helpful for families, however **single individuals seem to be a population that is gradually being left behind.** Single individuals accessing services increased by 24% compared to 2017, almost doubling the percentage of single individuals requesting assistance this year.



Collaborating with Community Organizations

In addition to providing emergency food assistance, Interfaith works closely with government and community agencies to link our clients with resources that may address the underlying issues that place them in need of our services.

We have seen an increase in the number of women requesting assistance, as well as in the number of single individuals, working people and those who live in subsidized housing. We find that by working collaboratively with other community agencies, we can offer dignified choices and supports to our clients in hopes of moving them past the food bank lineup.

Interfaith Food Bank also partners with other community organizations to support local families in need. These partnerships allow each agency to do what they do best, maximizing resources and limiting duplication of services.

Most Common Referral Requests 2018

- Hospital Identification Program
- Ready Set Go Back to School Fair and Making Connections Programs
- The Interfaith Chinook Country Kitchen
- FoodFit
- Salvation Army
- St. Vincent DePaul
- Streets Alive
- Better Beginnings
- Lethbridge Public Library
- Lethbridge Pregnancy Centre

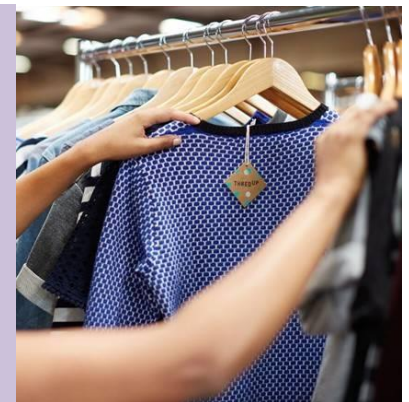
Ready Set Go Back to School Fair provided over 1100 local children with the supplies necessary for the First Day at School



The Ready, Set, Go! Back to School Fair is not just about getting children and youth school supplies, it is also about community connections. Interfaith Food Bank actively participates with the Ready, Set, Go! Committee and **over 45 community agencies** and service providers attend the event. Services offered at the fair by community partners have included back to school shoes, dental hygiene information, vision screening, nutrition education, immunizations, literacy programs, children's activities, family pictures, subsidy information, and complimentary lunch.

Eligible food bank families can receive up to 2 outfits for each household member within a six month period by visiting Interfaith Food Bank to request a **Clothing Voucher**. Vouchers are redeemed at the local Salvation Army Thrift Store, where clients can select the clothing best suited for their family members. Referrals for furniture and other household items are also available, and if stock is readily available at the thrift store, clients may access it as well. Just Like Home Furniture Bank, operated by the Salvation Army, provides larger items such as beds, couches, and kitchen tables.

84 Clothing Vouchers were distributed to 106 Adults and 89 children through our partnership with Salvation Army.



The Christmas Hope partnership was expanded in 2018 to add Lethbridge Family Services – Angel Tree and My City Care – Shop of Wonders to the mix, joining Interfaith Food Bank, Lethbridge Food Bank and Salvation Army in service to our community.



Through this partnership, Interfaith Food Bank provided 735 Christmas Hampers to 1038 adults and 587 children, complete with regular monthly hamper allotments and Ham or Turkey dinner.

Working collaboratively with **Christmas Hope Agencies**, 1473 households were assisted, consisting of 2160 adults and 3665 children ages 17 and under, who also received gifts for under the tree.

Investing in the Power of Good Food

Interfaith Food Bank continues our work as a Good Food Organization, one of the many groups representing communities all across the country working together towards a healthy and fair food system. Community Food Centres Canada will support the Good Food Organizations in becoming even more robust and effective at delivering healthy and dignified food programs in their communities. By joining the program we have made a commitment to offering respectful, responsive, and impactful food programs in our communities as a way of decreasing hunger, building better physical and mental health, and reducing social isolation.



IN ALLIANCE WITH
COMMUNITY FOOD CENTRES CANADA



FoodFit brings people together to set goals, learn skills, and make measurable changes in overall health and fitness, with a focus on nutrition and exercise. Over 12 weeks, participants cook, learn about nutrition, and participate in physical activity. Participants return as “Alumni” and mentor new participants. In 2017, we received \$15,000 from CFCC to offer this program until August 2018, and we hope to secure funding for future sessions through donations, sponsorships and grants. In 2018, we offered spring, fall and alumni sessions, and were proud to see 38 participants graduate from the program.

3 FoodFit Sessions
(Spring, Fall,
Alumni)

30
FoodFit Classes

38
FoodFit Graduates

20
FoodFit Alumni

Project Protein



Project Protein is a program designed to source animals from the livestock industry to be processed into ground meat for food bank families. Through this program, Project Protein covers the processing cost for beef/pork that are donated, and producers receive a tax receipt for the value of the animal. Participating abattoirs ensure accepted animals meet provincial standards and can safely enter the food chain with a high assurance of food safety.

Interfaith Food Bank developed Project Protein in 2014, and has shared the program model with several food banks in Alberta.

**Project Protein
provided
almost 4000
pounds of
ground beef
and/or pork to
food bank
families in
2018.**

Participating Abattoirs:



**VAUXHALL
MEATS
2004 LTD**



Interfaith Chinook Country Kitchen

The Interfaith Chinook Country Kitchen (TICCK) is offered through a unique partnership between Interfaith Food Bank Society of Lethbridge, and our local Family Centre, which is a Parent Link Centre and a wealth of information for parents/caregivers.



Together, we have been providing free cooking sessions intended to teach participants to cook healthy meals on a limited budget since 2005. Participants come for free, cook for free and take home the food they make. Children of participants are cared for by an early childhood educator while parents learn to cook under the guidance of a kitchen coordinator. We also offer youth and family programming to inspire youth to acquire a healthy relationship with food.

Kitchen programs benefit not only those who attend, but all of the residents of that household, as the entire family enjoys food prepared in cooking classes. We also expose participants to the Interfaith Learning Garden, and incorporate outdoor cooking and garden activities into programming.



The Interfaith Chinook Country Kitchen On-the Go teaches agency staff, teachers, day home providers and group leaders to replicate TICCK kitchen programming geared to their specific client base. **Train the Trainer workshops** include a practical, hands on session and presentation on planning and preparing for programs. Once participants have completed the workshop they can sign out **Mobile Kitchen Totes** (On-The Go supplies) for use at their own facilities or may make arrangements for use of our kitchen on-site. Workshops can be scheduled to suit participant schedules, daytime, evening or weekend.



Shop Smart is a free 2-hour class designed to make grocery shopping less stressful and more affordable. The class includes label reading, information about core nutrients and family meal planning, and wraps up with a grocery store tour for a demonstration on how to make a shopping trip budget friendly. Once participants have completed a Shop Smart session, they are eligible to attend **Collective Kitchens** programs, where participants plan a menu, grocery list, and prepare 5-7 days of meals together. We provide most of the ingredients, and participants share the cost of the rest, working together to design the menu and selecting recipes together that the group can afford.



Thanks to funding from Food Banks Canada and The Hershey Company, The Interfaith Chinook Country Kitchen is now offering **Food Explorers Cooking Club**, a skills-based healthy eating program for Canadian kids ages 7-12. Food Explorers is a 7-week program where children attend free 2-hour classes to learn to prepare healthy meals and snacks, with an emphasis on food safety, kitchen safety, and meal planning.

343 Adult Sessions

29 per month

1333 Adult Participants

111 per month

4372 Meals Prepared

365 per month

Youth & Family Programs 2018

78 Youth Sessions

355 Youth Participants

87 Adult Participants (Youth & Family Programs)

13 Family Cooking Club Classes

10 Big Chef Little Chef Sessions

24 Kids in the Kitchen Sessions

31 Young Chefs Sessions

2 Train the Trainer Sessions

7 Agency Staff Trained

5 Shop Smart Sessions

20 Shop Smart Participants

10 Collective Kitchens

50 Collective Kitchen Participants





Interfaith Learning Garden

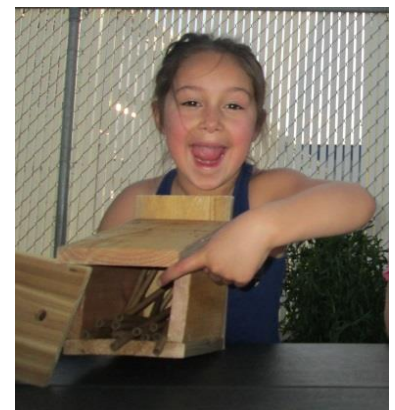
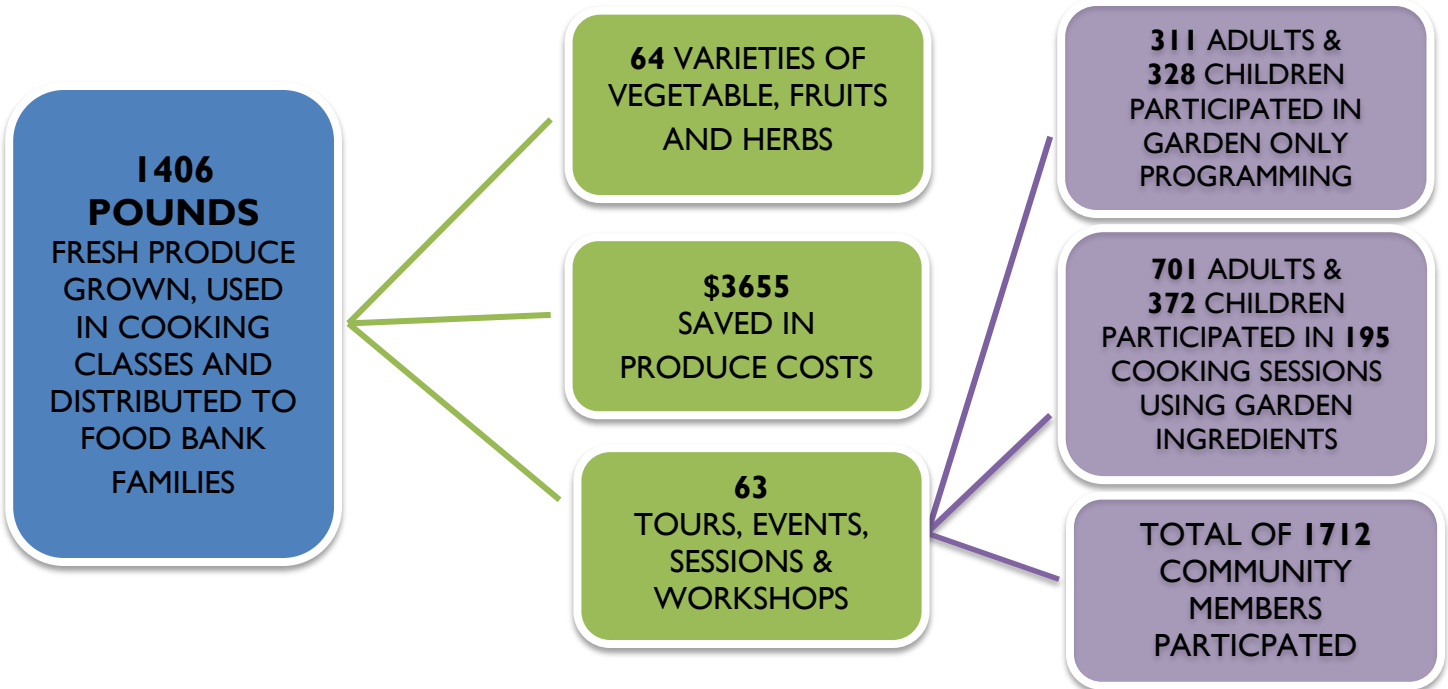
We had another great season in the garden! Our Garden Committee planned and facilitated the garden start up, and volunteers plant, maintain and harvest the garden for us each season.

In addition to the support we received from private sponsors and community donors, we are very pleased to have had the support **Food Banks Canada, Compass Group Canada and Bayer Inc. through the +Fresh**

Gardens and Growing Fund, and **ADM Cares** for biology, equipment, facilitator and programming costs; as well as discounts and donations from local gardening centres.

Primarily, learning opportunities in the garden are provided to the participants of the Interfaith Chinook Country Kitchen programs. Garden produce is grown for use in our cooking classes as well as for distribution to food bank clients. We also offer interested community groups, schools and clubs the opportunity to visit the garden as a learning experience. Several groups signed out **Learn & Grow Activity Totes** which include curriculum-connected lesson plans, materials, and tools necessary for educators and volunteers to lead interactive educational activities about water, soil, insects, and many other garden topics. Learn & Grow Activity Totes are a free resource, and can be used in the garden, or signed out to be used off-site.

We were able to expose many community members to our garden, hosting several workshops and tours. We celebrated National Garden Day, held Yoga and Zumba in the Garden sessions, Movie in the Garden events and learned to build Bee Boxes. Outdoor cooking classes as well, using our forno ovens and BBQs!



VOLUNTEERS

Volunteers are the lifeblood of Interfaith Food Bank, and we rely on their efforts to ensure the quality and consistency of our services. Our volunteer program continues to grow and flourish with more than 150 volunteers contributing to our activities annually.

In 2018, volunteers contributed 16,646 hours of service to governance, operational, administrative and fund-raising activities. This equates to 9.15 full-time positions (or over 9 years of time by a full-time employee) and a minimum dollar value of \$249,690 in free labour!

Our volunteers fill either regular or casual positions and are recruited, screened and trained according to the National Volunteer Code and our own internal policies and procedures. We hosted 2 Volunteer Appreciation Events in 2018, and again acknowledged long term volunteers with 5, 10, 15, and 20 year service awards.

In 2018, **Catholic Charities** provided \$5000 for our Volunteer Program to cover costs associated with recruitment, training and recognition of volunteers. This allows us to ensure a consistent, quality standard of service and provide a valuable experience for our volunteers.

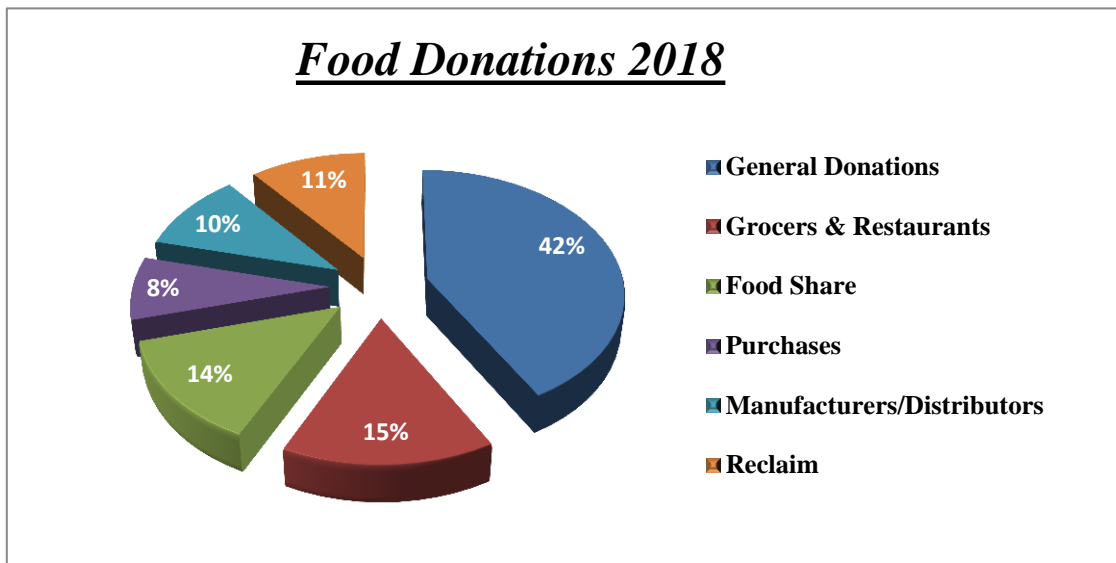


FOOD STOCKS

Thanks to the generosity of our community, we are pleased to report that we were able to meet the needs of every individual/family that accessed our services. Thanks to the generosity from our community and participation in food share programs, more than 776,000 pounds of food were accepted and distributed to families in need – an average of almost 65,000 pounds per month.



Food stocks come from a variety of sources, including community donations and food drives, and through our participation in Food Share Programs through the Provincial and National Food Bank Associations, as well as through cooperation with other area food banks.



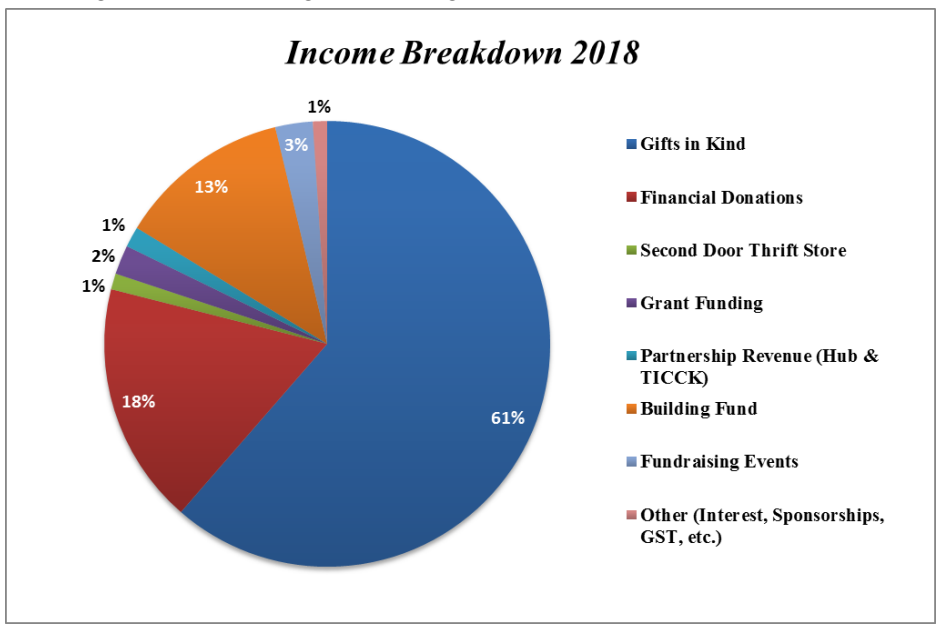
In 2018, Interfaith Food Bank spent just under \$126,000 on food stocks and supplies for our programs and services, while almost \$1,565,000 of in-kind support was provided to food bank families.

In partnership with Food Banks Alberta, 175,257 pounds of food were distributed to other member food banks through the Southern Alberta Food Hub since 2017.



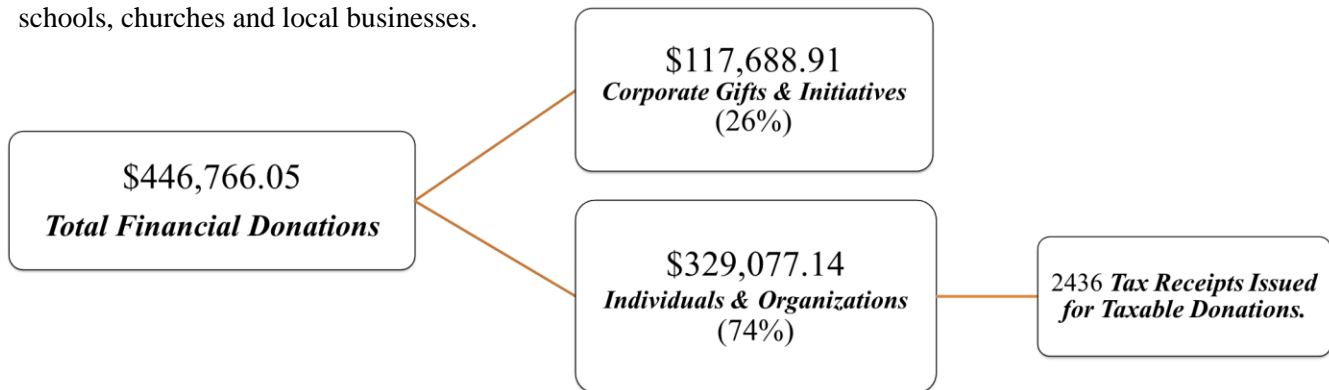
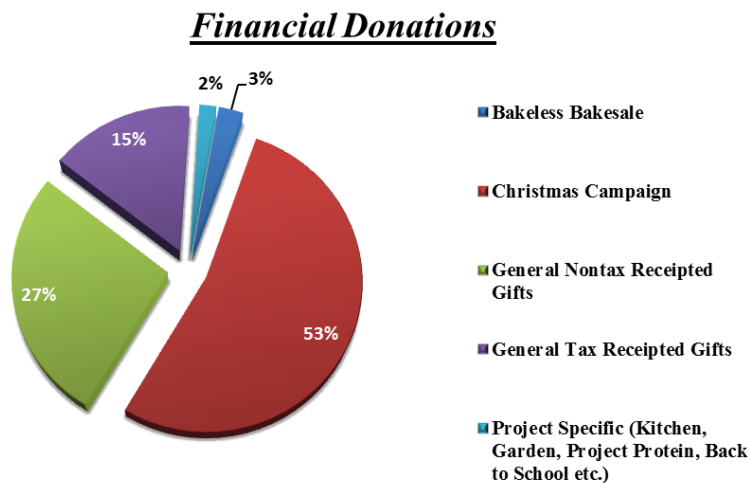
FINANCE AND FUND-RAISING

Support for Interfaith Food Bank’s programs and services come from a variety of sources, the majority of which include donations from individuals and community groups. The bulk of our support is received in-kind through donations of both food and non-food product. Financial support is crucial to our ability to cover operating costs, and is most often recruited through donations and grant funding.



Interfaith recruits financial gifts through our annual Bakeless Bake Sale and Christmas Campaign, through the operation of The Second Door Thrift Store, and fund-raising events such as our annual Whoop Up Days Pancake Breakfast and Friends of Interfaith Charity Dinner & Silent Auction. Grant funding assists with program specific costs for the volunteer program, garden and kitchen programs, and also supports capital projects such as our new community kitchen and other facility upgrades.

While we encourage corporate support, the “community” nature of our organization recruits the majority of our support from individuals and organizations such as schools, churches and local businesses.



Online Giving

Our website continues to be a great fund-raiser, as it incorporates the option for online giving, and in 2018, over **\$42,000 was contributed online**. Donations received online are administered through CanadaHelps.org, a non-profit organization that accepts, receipts, and forwards donations directly to charities. The addition of online giving options has proven to be beneficial for accepting credit card donations, monthly gifts, and donations of securities and/or investments.

Fund-raising Activities

Fund-raising has continued to be a major part of our activities at Interfaith Food Bank, and the majority of fund-raising activities are done by outside groups on our behalf. With each event, we also try to include some form of advocacy for our clients, most often by including an element of education about our cause. Working with the media, the faith based community, schools and local businesses, we have attempted to keep the need to help the hungry forefront in the minds of community members. The following major fund-raising campaigns and food drives contributed to our ability to offer the quality and quantity of programs in 2018, however, many more community events than these listed helped to raise funds, food, and other support:

- AMA Annual Shred-It Event
- Atkinson & Associates Feeding Future Minds
- Bikers Building Bridges – Bail Out a Biker
- Birdies for Kids/Shaw Charity Classic
- Bridge City Fill the Ram
- Canada Day Run in a Red Dress – Runner’s Soul
- Canada Day Activities at Galt Gardens
- Canada Safeway Joy of Giving Holiday Campaign
- CANstruction
- Centre Village Mall Toy Mountain
- City of Lethbridge Food Bank Swims
- Co-op Community Spaces Garden Day BBQ
- CTV Safeway/Sobeys Friends Helping Friends
- Davis GMC Annual Lube, Oil and Filter Day
- Farm Credit Canada Drive Away Hunger
- Feed The Bug/Heap the Jeep
- Friends of Interfaith Charity Dinner & Auction
- Gord Laurie Foundation – Golf & Poker
- Grow A Row/Garden Produce Program
- Interfaith Annual First Day at School Program
- Interfaith Food Bank Bakeless Bake Sale
- Interfaith Food Bank Christmas Campaign
- Interfaith Kids Against Hunger Campaign
- Interfaith Whoop Up Days Pancake Breakfast
- Kinsmen Tricks for Eats
- Knights of Columbus – Knights Around the Lake
- Lethbridge Bulls Strike Out Hunger
- Lethbridge Community Band Mayor’s Concert
- Lethbridge Herald Santa’s Little Helper
- Lethbridge Hurricanes Teddy & Touque Toss
- Lethbridge Public Library Food for Fines
- Loblaw National Food Drives
- Logic Lumber Rob Dixon Memorial Car Show
- Murray Chev Olds Hurricanes Night
- Richardson Golf Classic
- Save on Foods Share It Forward
- Save On Foods Stuff A Bus
- Simon’s No Frills Save It Forward
- Sobeys Uplands Joy of Giving Holiday Campaign
- Target Hunger City Wide Food Drive
- Walmart National Campaign
- Zentner Family Haunted House



Interfaith Food Bank continued our involvement as the local charity to benefit from *Mealshare*, a registered Non-Profit Society that works collaboratively with partner restaurants allowing customers to provide a meal for someone in need just by purchasing a meal of their own while dining out. The buy one, give one concept has taken off in many other larger centres, and locally, we have 4 participating restaurants: Streetside Eatery, Two Guys & A Pizza Place and 2 locations for Original Joe’s. The campaign raised almost \$3000 in 2018.



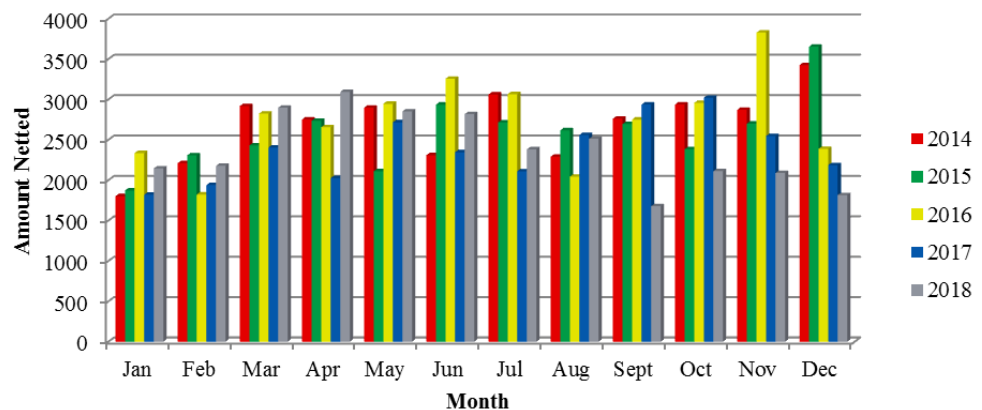
The Second Door Thrift Store

In addition to encouraging community participation in fund-raising events and food drives, Interfaith Food Bank raises funds through social enterprise: **The Second Door Thrift Store**. **The Second Door** helps to turn non-food items into funds that can be used for food and other program costs. We use volunteers to man the store, sort and test appliances, and display items for sale. Aside from being a fund-raising initiative for Interfaith Food Bank, The Second Door Thrift Store also offers the public, as well as families we serve, the opportunity to purchase household items, gifts and other products at affordable prices.



In 2018, we were able to raise almost \$29,500 from The Second Door Thrift Store to assist with funds required for operational costs and food purchases.

The Second Door Thrift Store Revenue Comparisons 2014-2018



Facility Upgrades

In addition to providing emergency food services, we have the responsibility of providing a safe, clean environment in which we conduct our business. Our staff and volunteers need to have appropriate tools and equipment to complete their tasks, and maintaining our physical plant is a very necessary component of managing the food bank.

Thanks to support from **Food Banks Canada and Enterprise Holdings**, we received funding to install a new cold storage unit in the front warehouse, which will vastly increase our ability to move and store more perishable product. This funding was made available to us through the **Food Banks Canada Capacity Boost – Hub Stream** due to our participation with Food Banks Alberta in the operation of the Southern Alberta Food Hub. Also included were funds to purchase an electric pallet jack and power stacker.



Building Projects

Building Possibilities is a capital project that will see us expanding into the front half of the facility formerly occupied by a tenant. Thanks to grant funding and private donations, we completed the first phase of the project, “**Access and Accessibility**” in 2017.



We were exceptionally pleased to have been selected as recipients of the ***Co-op Community Spaces*** program, which contributed \$150,000 towards the construction of our new **Co-op Community Kitchen** in the expanded space, which was completed by the end of 2018.



Multiple funding sources contributed to the entire project, which included the construction not only of the kitchen, but the adjoining multi-purpose space, storage room, 4 washrooms and janitorial room in this new kitchen suite.



Provincial Funding through the Community Facilities Enhancement Program provided \$171,374 to the Building Possibilities Project for both the community kitchen and future client services expansion.



An invitation to participate with the 2018 Richardson Golf Classic resulted in a contribution of \$25,000 to assist with the purchase of the new appliances for the community kitchen.



We received \$20,000 from the Farm Credit Canada AgriSpirit Grant to assist with the purchase and installation of the custom cabinets for the community kitchen.



Deluxe Granite generously provided all of the granite countertops for the community kitchen, and committed also to provide the countertops for the future client services expansion.

The Co-op Community Kitchen and multi-purpose community room is now available for additional food bank programming, as well as programs offered in partnership with community agencies.

THANK YOU 2018 SPONSORS

Formal sponsorships are a great way for local business and organizations to show their support for food bank programs and services. We would like to thank all of our 2018 Sponsors, and hope they will continue their support in years to come.



FUTURE GOALS AND PROJECTS

Our Board of Directors developed our Strategic Plan in 2017, and identified several goals we will work towards during the 3 year period that will take us through 2019.

Continued work on Policy Development and Sustainable Funding Options

We will continue our work on Workplace Health and Safety policies, fine tuning our operational safety plan and strategies for financial sustainability, such as enhancing our donor recognition policies, planned giving program and legacy funding. We will work on our communications plan, enhancing our ability to connect with our community of supporters. As with all of our activities, we will need to garner support from the community, recruit willing volunteers, and secure resources for our future goals and projects.

Building Possibilities – Client Services and Outreach Programs Expansion

Designed to vastly improve our ability to serve local families in need, and to support smaller, rural food banks within Southern Alberta, the third and final phase will increase our capacity and use our entire facility in fulfilling our mandate. Relocating and expanding our client services to the street front, Building Possibilities will also include the development of 4 more program spaces for offering outreach services on-site at the food bank. We hope to secure all remaining funds and begin construction in 2019, or early 2020.

Partnerships with Community Agencies

Our collaborative approach to providing services empowers families by moving them along a continuum of services, in partnership with many local community organizations as we work to address the underlying issues that place them in need of food bank services, and to equip them with the skills and knowledge necessary to move past the food bank lineup. We will continue our existing partnerships and explore new opportunities to work with local agencies to provide additional support and outreach programming at our location, working in partnership to best serve the needs in our community.

Food Hub Partnership with Food Banks Alberta

We will continue our partnership with Food Banks Alberta in operating a Southern Alberta Food Hub for area food banks to access food through the Regional and National Food Share Systems. We will continue to increase our capacity and infrastructure to address hunger issues not only within our own community, but through support of the food bank network both provincially, and throughout the country.

2017-2018 Board of Directors



Brett Carlson
President



Jan Roth
Past President



Carol McLean
Vice President



Penny Kwasny
Secretary



Sue Griffiths
Treasurer



Andrew Turner
Director



Jason Gibson
Director



Linda Sprinkle
Director



Jake Robinson
Director



Jan Johnson
Director

2018 Staff Team



Danielle McIntyre
Executive Director



Neil Heaton
Operations Manager



Gladys Karanja
Client Intake Supervisor



Joani Neufeldt
Donor Relations



Rudeen Laing
Volunteer Coordinator



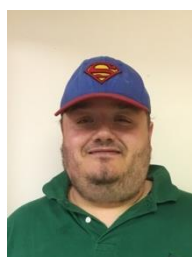
Echo Nowak
Volunteer Coordinator
(September – present)



Robyn Jonassen-Armstrong
Kitchen Facilitator &
Admin. Support



Troy Tollestrup
Warehouse



Sean DeCecco
Driver Assistant



Mac Nichol
Events & Operational
Support

2018 Family Centre Kitchen Team



Danielle Monson
Kitchen Coordinator



Echo Nowak
Early Childhood Educator



Brittia Tonin
Early Childhood Educator